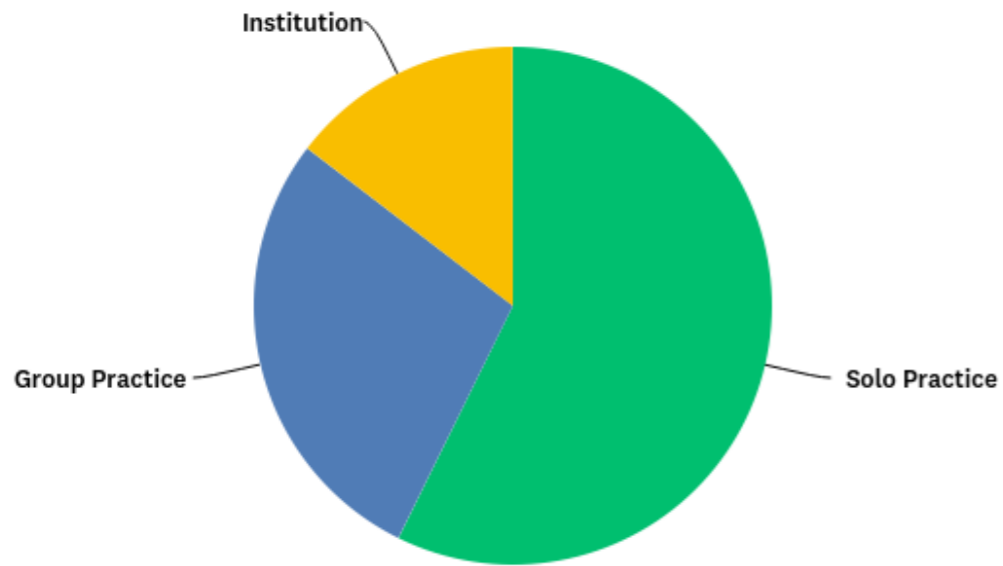


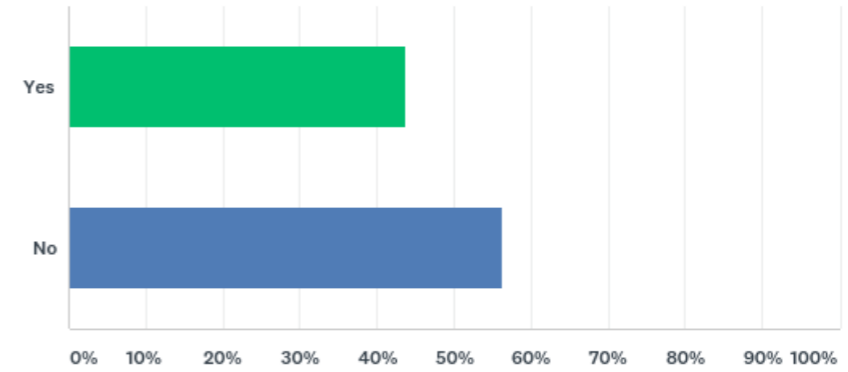
Patient Safety Survey

ECPCP Prevention and Vaccination Working Group
Vilnius 2018

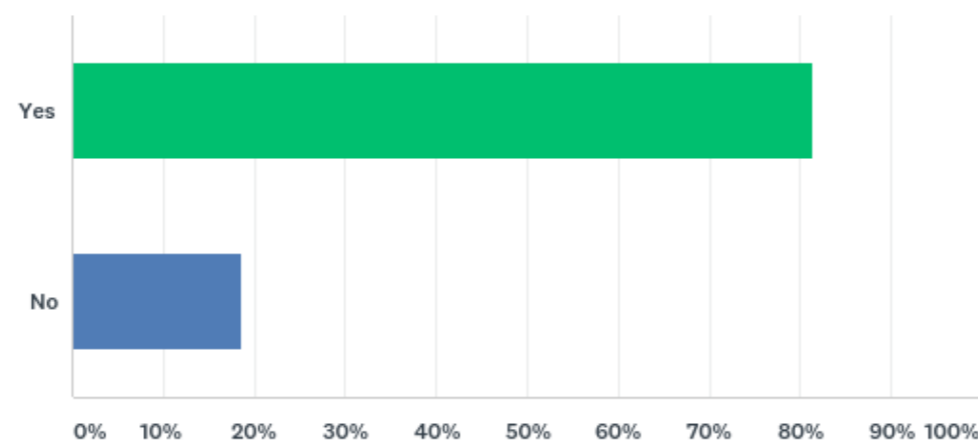
Q1 Wich kind of structure do you work in ?



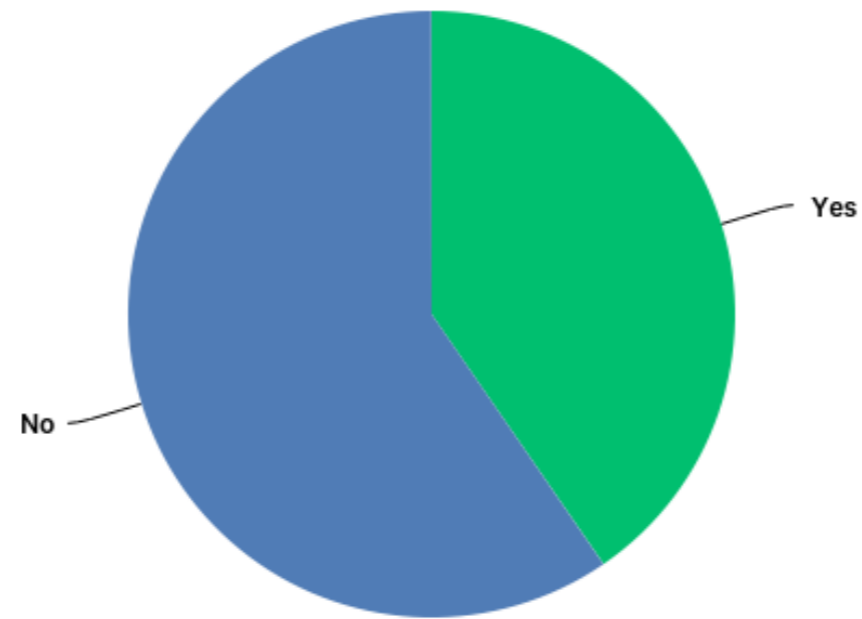
Q2 Did you ever consult a web-based data base of critical incidents?



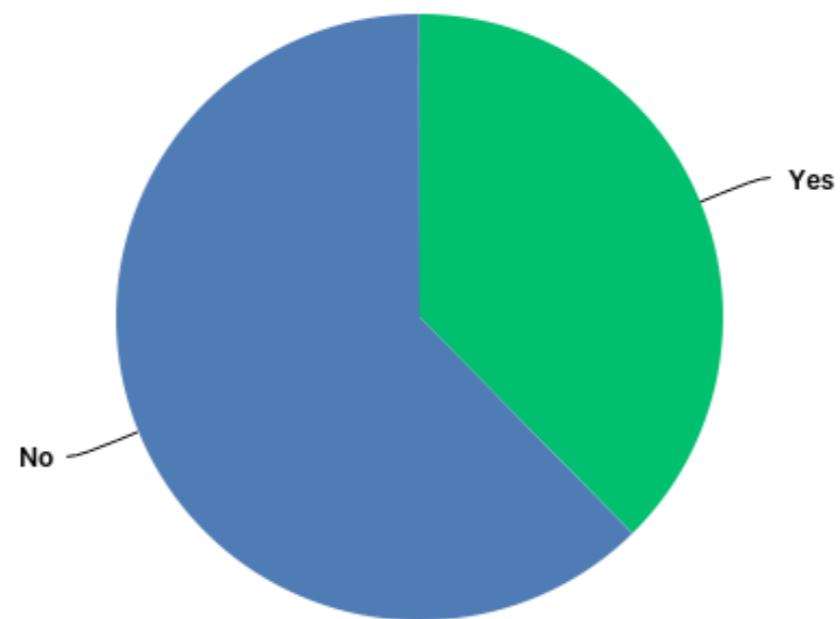
Q3 Is there any legislation in your country regulating procedures to enhance patient' safety ?



Q4 Did you ever report a critical incident ?

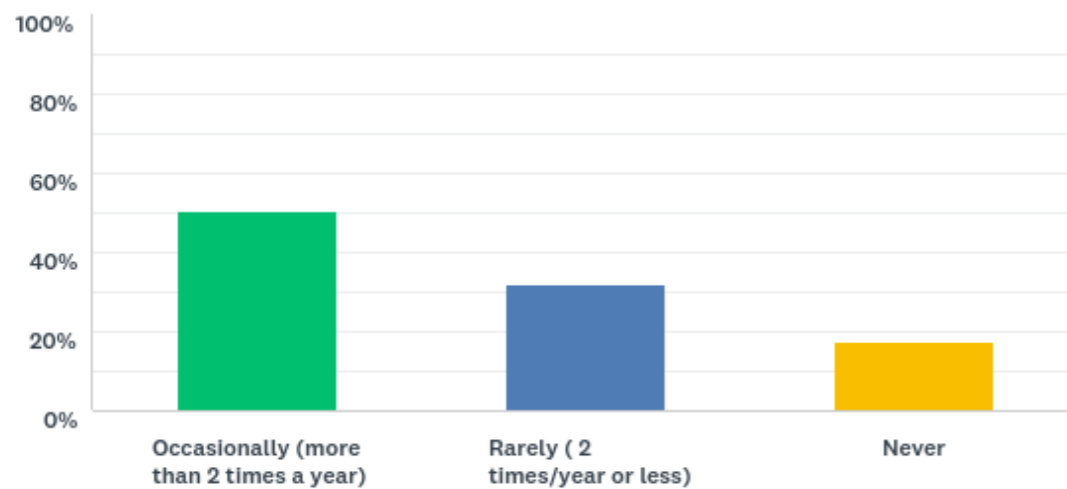


Q5 Are you aware of a special form or tool to report medical errors to a regulatory agency ?

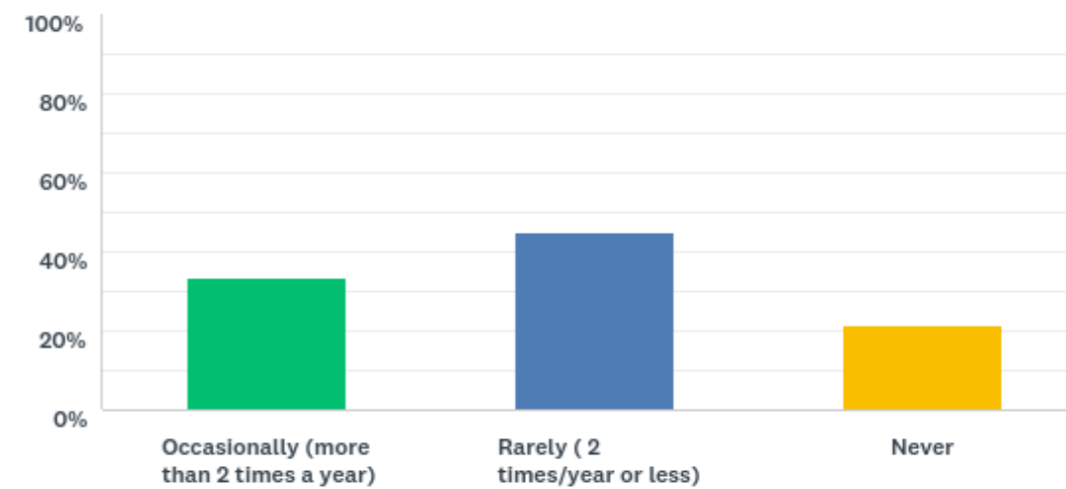


In which areas of primary care paediatrics are errors likely to occur?

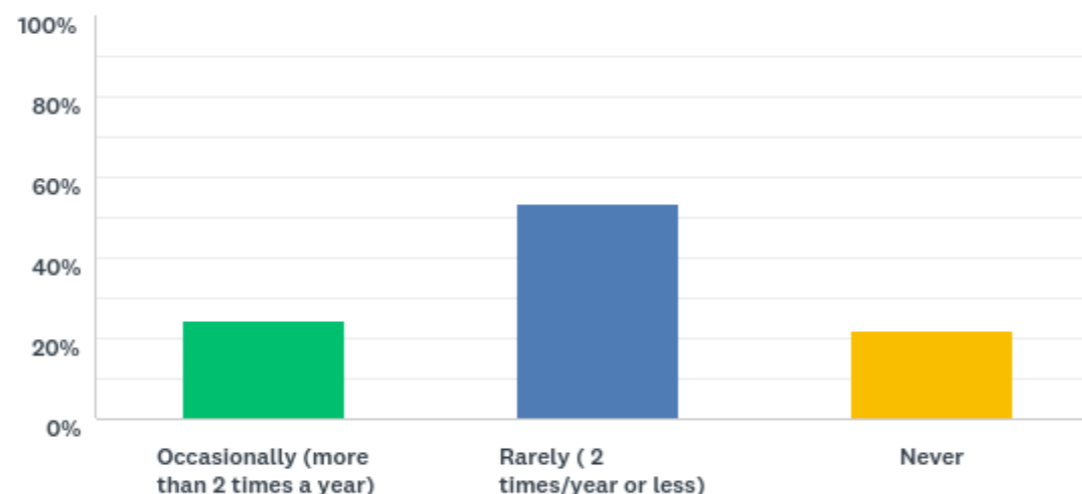
Q6 Telephone triage - counselling parents on the phone



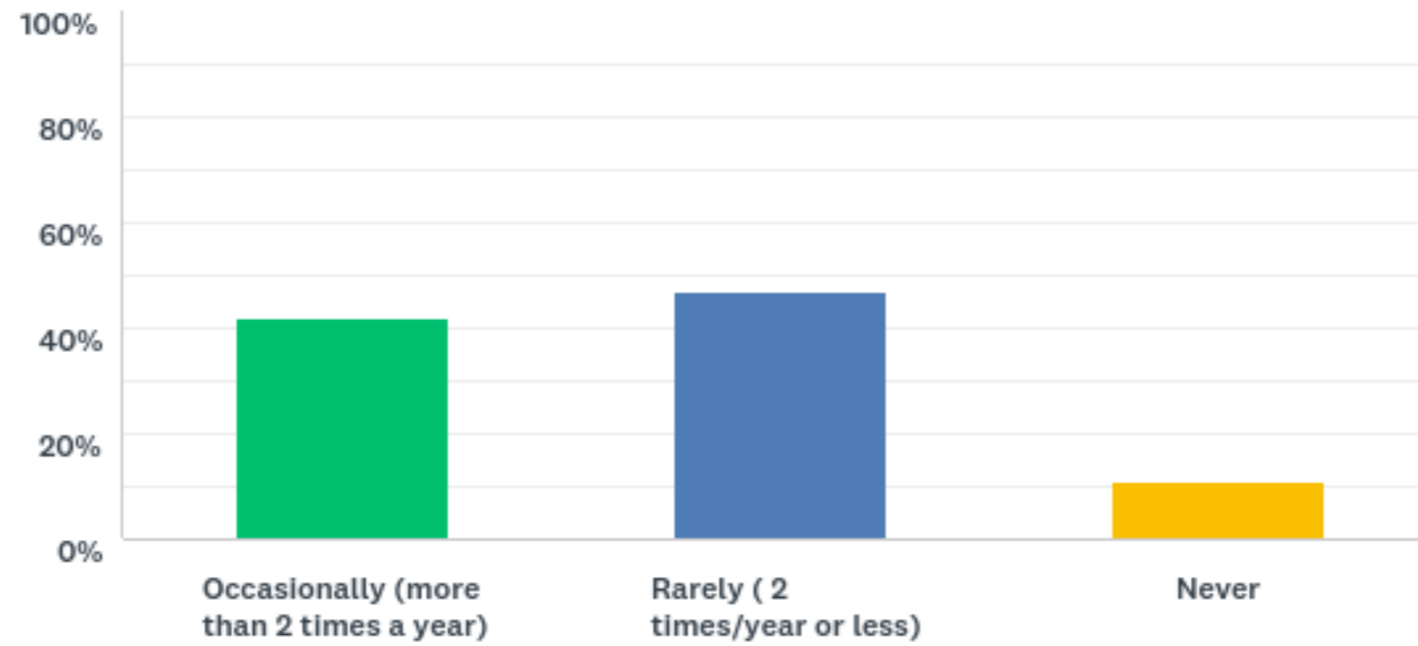
Q8 Vaccination



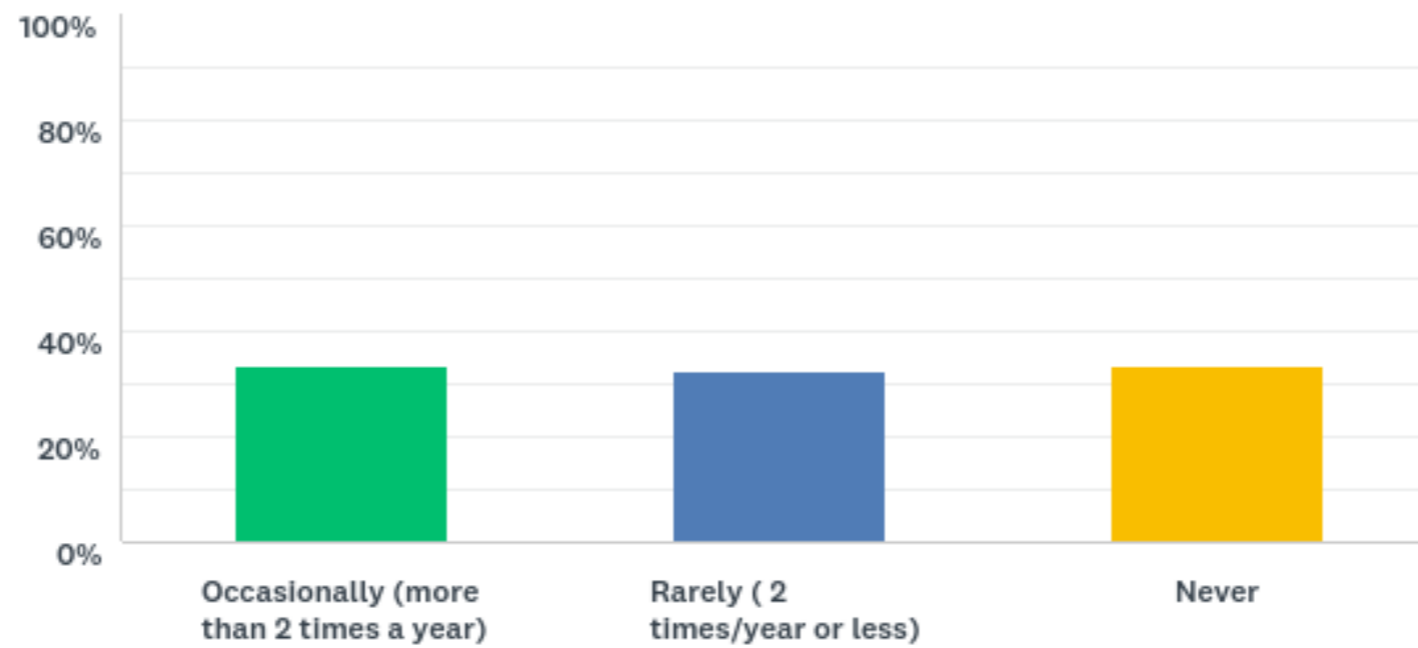
Q7 Recognition of serious disease / neglect of serious symptoms upon arrival at the office.



Q9 Medication



Q10 Prevention / well baby care



Q11 Other areas in paediatric primary care that are considered to be error prone

Transmission of Information inside the Team

Misinterpretation of radiologic studies

Workload, too many Patients

Non-Recognition of infectious disease facilitating transmission

Incomplete follow up on results of lab testing or imaging studies

Insufficient written documentation

Oral prescriptions

Lab errors

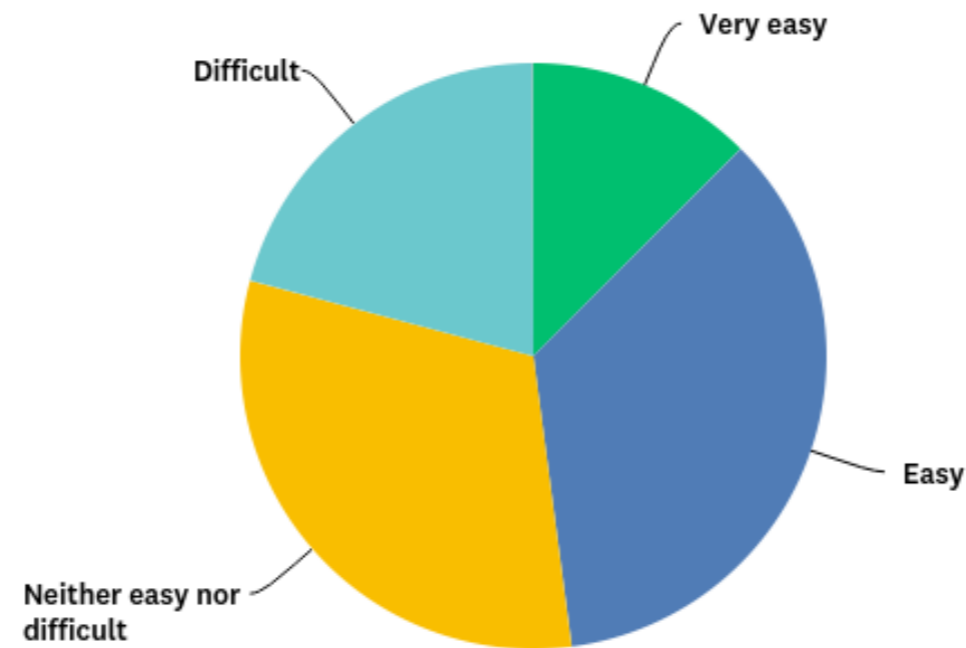
Lack of paediatric SOP

Misunderstanding

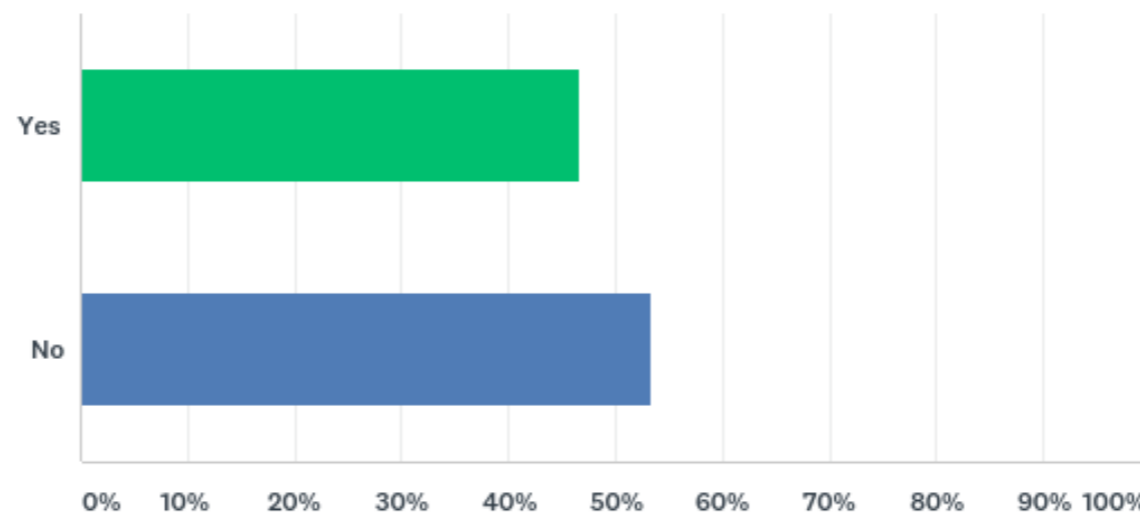
Q12 Description of personal experience of error

- Vaccination (preparation, patient identification, indication, schedule, dosage, documentation)
- Non-recognition of serious disease (tragic accounts, extremely rare conditions, high impact of one's self-perception),
- Prescription / Medication errors (non-respect of contra-indication, wrong dosage, wrong substance, oral transmission, misunderstanding of instructions concerning preparation and administration)
- Diagnostic errors

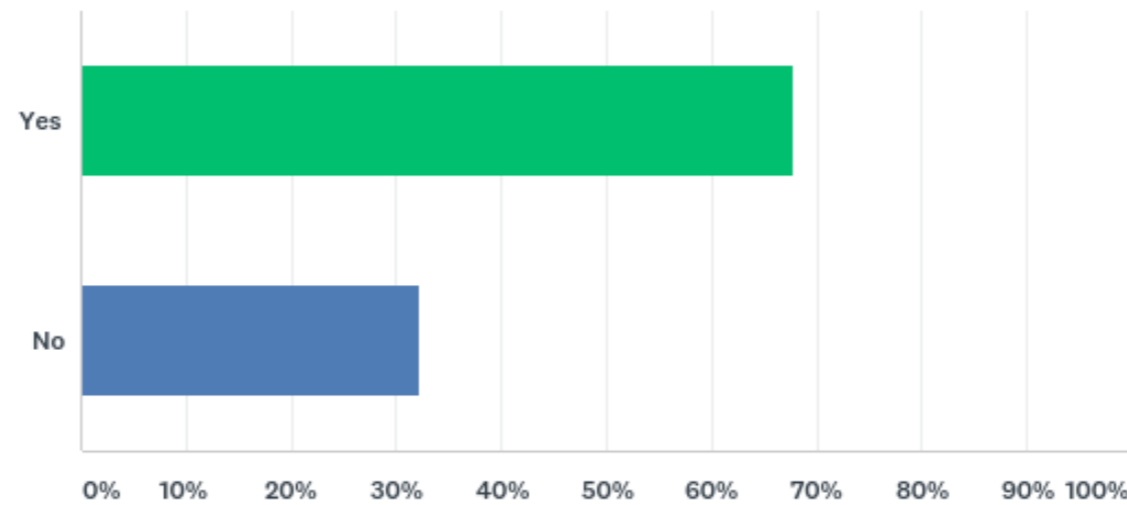
Q13 How difficult is it to discuss errors in your team ? You may skip the question if you work alone.



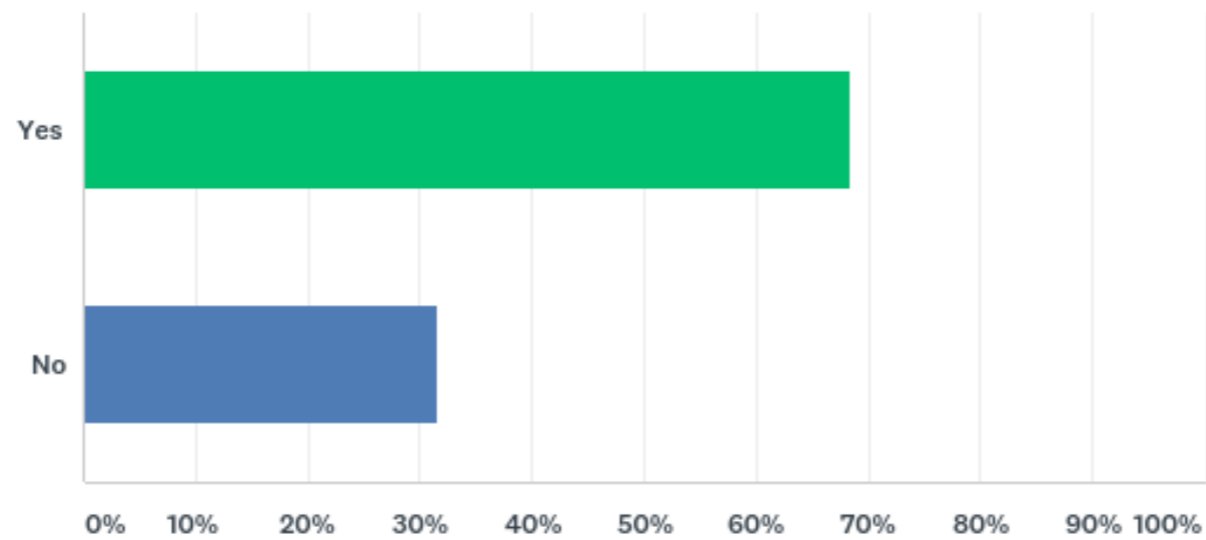
Q14 Do you have written procedures in your practice concerning error prevention and patient safety promotion ?



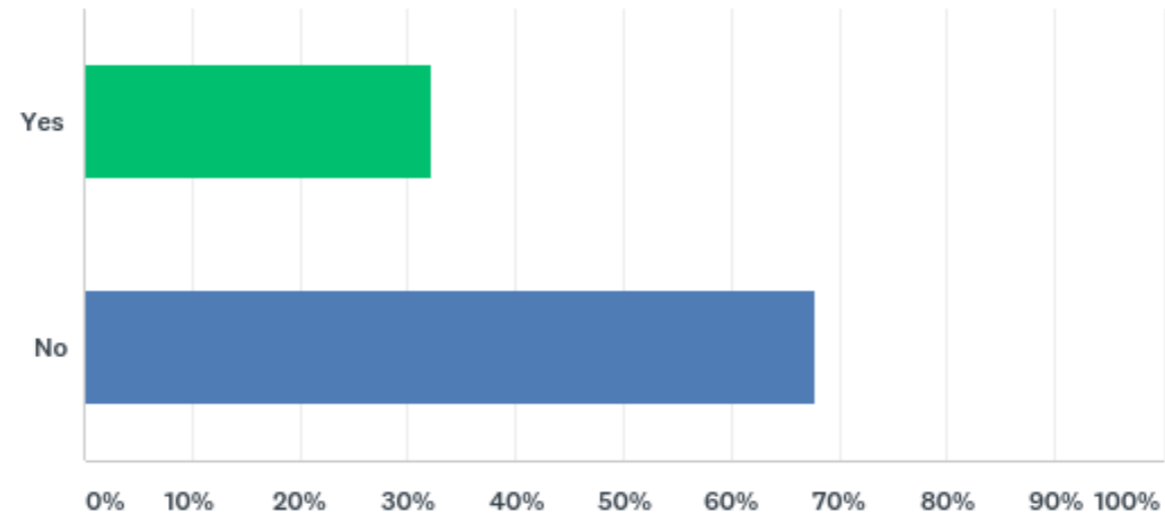
Q15 Do you have written procedures in your practice to improve hygiene and prevent cross infections ?



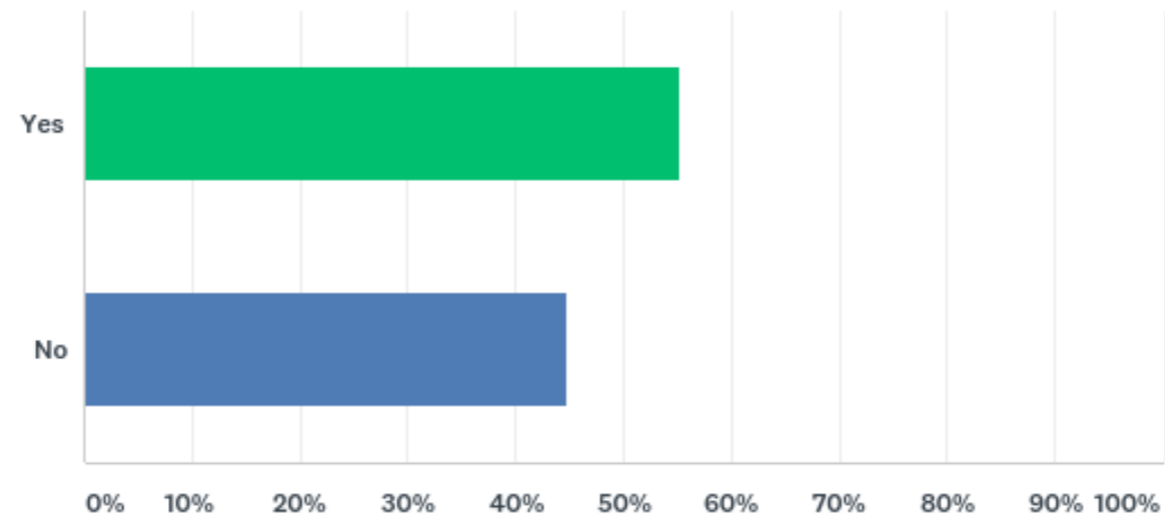
Q16 Do your patients have the possibility to hand in written complaints ?



Q17 Do you have written procedures in your practice for complaint management ?



Q18 Do you think that your professional society should care more about patient safety in paediatric primary care ?



Q 19 Which measures/actions do you personally recommend for error prevention and safety promotion in paediatric primary care ?

- Raise AWARENESS that errors occur
- Sufficient TIME for every patient
- BREAKS for better concentration and
- TEAMWORK, 4 EYES to double check
- DISCUSSION and COMMUNICATION
- WRITTEN PROCEDURES, ORGANISATION